



City of Noblesville

# ANNUAL REPORT

2017







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### From Your Mayor:

2017 was an exciting year in Noblesville. We saw policy or strategy changes in a number of departments so employees are more efficient and citizens are better served.

Infrastructure was a major focus in 2017. Studies are being done to address traffic movement east-west on Pleasant Street and north-south on State Road 37. Current roadways in need of care were repaved and more than nine miles of new trails were built. Noblesville Utilities also started a major renovation to address stormwater sewers and drainage issues in northern Old Town.

Noblesville opened its fifth city park, Federal Hill Commons, and started to look at Phase I of Finch Creek Park. These are just a few of our highlights from 2017. To share more, we have compiled this comprehensive year-end report from our departments about key interests in our community. This PDF report is interactive and full of links to provide more information on various subjects (look for and click the underlined words). Each department icon will link you directly to that department's website homepage. There is so much taking place in our city. I hope you enjoy reading about the hard work being done by our employees.

Throughout 2017, we remained steadfast in preparing for the future. I know the momentum of our current projects will continue to grow in 2018. I want to thank you for helping make Noblesville be the best it can be. Let's continue working together to make 2018 another year to remember.



John Ditslear, Elected 2004

### Population Estimate

The city has an approximate population for Noblesville by estimates based on several different calculation methods. The last U.S. Census in 2010 had Noblesville's population at 51,969. In its latest estimate on July 1, 2016, the Census had increased the city's population estimate to 60,183.

	2017	2018
City Limits	61,054	62,382

DEPARTMENT	FT Employees	Job Postings	Applicants
City Courts	3	0	0
Controller	5	0	0
Economic Development	4	0	0
Engineering	12	0	0
Fire	136	*	*
Human Resources	3	0	0
Information Technology	7	1	45
Buildings/Maintenance	5	0	0
Mayor's Office	5	1	50
Parks & Recreation	21	3	82
Planning	14	2	151
Police	97	9	589
Streets	40	5	110
Utilities	39	2	59

\*NFD hires candidates from a joint applicant pool shared with surrounding communities.

### HUMAN RESOURCES

The department is responsible for coordinating development and administration of personnel policies and procedures, such as ensuring compliance with local, state, and federal employment regulations. HR also maintains city personnel records, which includes insurance coverage and pension plans. Accomplishments and highlights from the past year include:

- Rolled out the new voluntary deferred compensation plan, which combined all three deferred compensation options into one plan.
- Started using Kronos, a new employee tracking software program that is integrated with payroll. Worked with all departments to train employees how to setup and use Kronos.
- Set up informational screens throughout the buildings and departments to supply up-to-date information to all employees concerning benefits, important deadlines and meetings, and employee acknowledgments.
- Held an Employee Appreciation Week in June.
- Developed specialized testing and interviewing techniques for various positions.



Roy Johnson  
Elected 2008

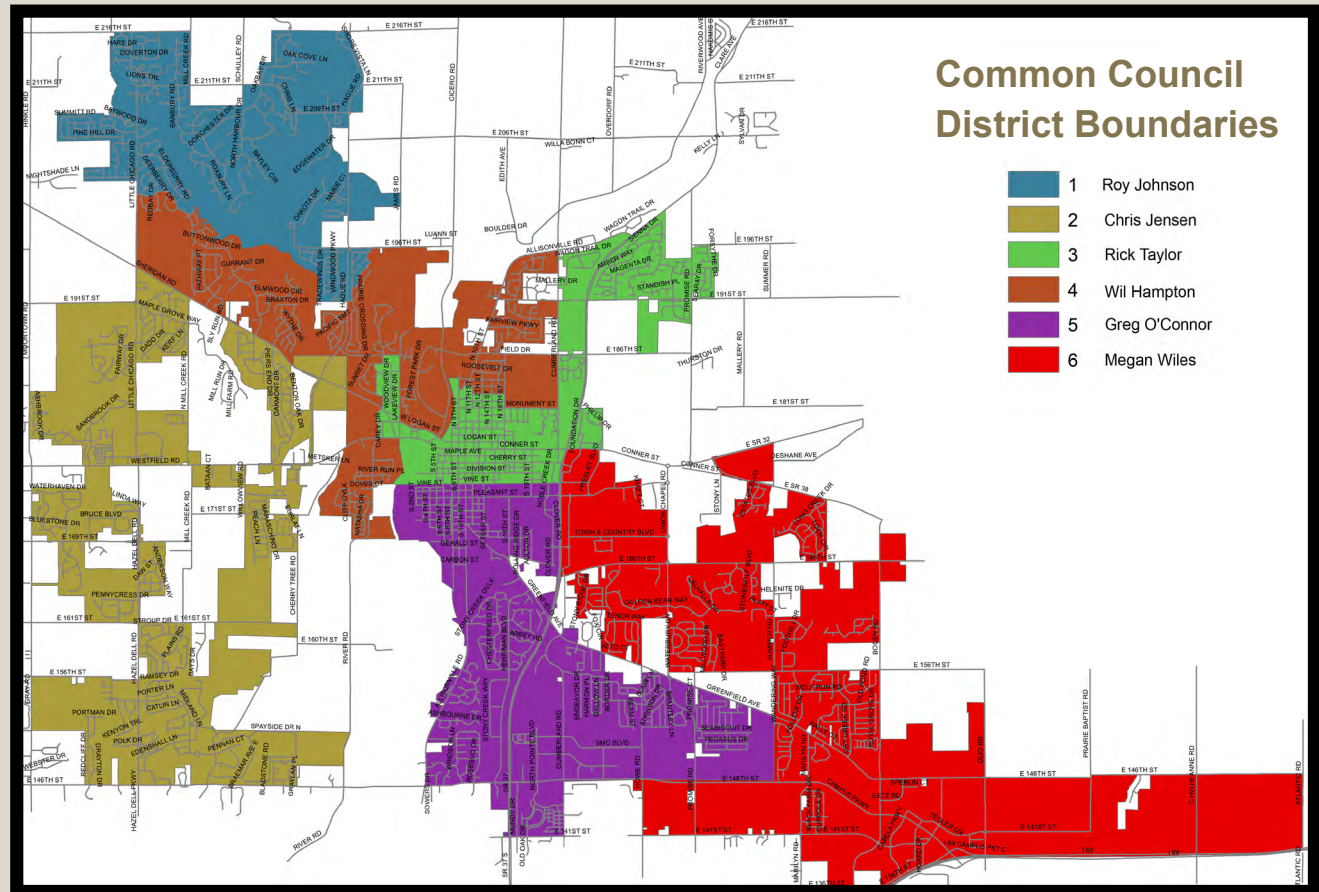
Chris Jensen  
Elected 2016

Rick Taylor  
Elected 2012

Wil Hampton  
Elected 2016

Greg O'Connor  
Elected 2008

Megan Wiles  
Elected 2016



### AT-LARGE



Brian Ayer  
Elected 2004



Mark Boice  
Elected 2008



Mary Sue Rowland  
Elected 2016

### Council Meeting Schedule

Regular Council meetings are held on the Tuesdays that follow the 2nd and 4th Monday of each month (unless otherwise noted) at 7 p.m. in the Council Chambers of Noblesville City Hall. Meetings are open to the public and allow residents the chance to address Council members.

### 2018 Meeting Dates

January 9 & 23	July 10 & 24
February 13 & 27	August 14 & 28
March 13 & 27	September 11 & 25
April 10 & 24	October 9 & 23
May 15 & 29	November 13 & 27
June 12 & 26	December 4 & 18



The Common Council's primary functions are to pass the laws (ordinances) of the city and to approve the budgets and spending of money.





## Public Engagement



**\*SOCIAL MEDIA** – NPD has 13,200 followers on Facebook, 4,200 followers on Twitter and can reach 13,900 residents on Nextdoor.

**\*FOOD BAG PROGRAM** – Each patrol car has a bag of food from White River Christian Church that can be given to those in need. Since Thanksgiving, 10 bags have been distributed.

**\*VACATION WATCH REQUESTS** – NPD offers residents the service of checking up on your home during daily patrols while you are out of town. The department will make every effort to check on your residence as time and workloads allow.

**\*SHOP WITH A COP** – Each December, the Noblesville Fraternal Order of Police Lodge No. 198 provides underprivileged children in Noblesville and Noblesville Township with warm clothing and a toy to help them get through the winter months.



## Executive Summary

Keeping our city safe is the reason the Noblesville Police Department exists. The department accomplishes its mission by using policing techniques that work and by connecting with community partners to leverage our capabilities. We believe that progressive, results driven policing can walk hand-in-hand with a focus on community and a commitment to our residents' and visitors' quality of life.

NPD continues to interact with our community in a variety of ways. The department is very active on our social media accounts on Facebook, Twitter, Nixle and Nextdoor. We also offer many participative programs such as Crime Watch, our very successful Citizens Academy, National Night Out and Shop with a Cop. Noblesville also sponsors one of two Scouting Police Explorer Posts to help our community's youth mature and to prepare them to become responsible, caring adults.

In an effort to be more responsive to problems residents report, the department has formed three new units designed to help solve problems rather than just respond to incidents. Providing efficient, effective, service-focused police services keeps people in Noblesville safe and comfortable. Please let NPD know what we can do to help you.



The Police Department has 17 officers with associates' degrees, 45 officers who have earned a bachelor's degree; 6 with masters degrees and 2 with juris doctor diplomas.

	2015	2016	2017
Calls for Service	21,979	23,588	27,031
Arrests	1,160	1,073	887
Crimes Against Persons	40	31	41
Property Crimes	810	952	810

## Department Reorganization

Recent staffing increases have allowed NPD to fulfill goals and objectives identified in our strategic plan. These include the establishment of a Problem Oriented Policing (POP) Unit, a Crime Analysis Unit, and a Traffic Unit. We also have started a District Policing initiative to further our community policing efforts.

The POP and Traffic units are each designed to be responsive to issues in our community. The POP Unit, working closely with the Crime Analysis Unit, is charged with dealing with specific crime issues, such as thefts from vehicles or drug complaints. We recognize that our Patrol Division, while the backbone of the department, cannot devote the time needed to concentrate on specific problems due to the nature of their work. The POP unit fills that gap.

The Traffic Unit responds to citizen complaints about traffic-related problems, such as cars speeding in a neighborhood. They also concentrate enforcement efforts on high

accident frequency locations in an effort to reduce accident frequency and severity.

The District Policing initiative assigns officers to specific neighborhoods for extended periods of time. This allows people in a neighborhood to get to know their officer, establishing closer and more trusting relationships between officers and the people they serve.



## Patrol Division

The Patrol Division is the uniformed component of the department and the largest division. These officers have the most direct contact with the public as their duties include responding to calls for service, conducting traffic stops, investigating suspicious activity and traffic accidents, and other duties as required.

The Patrol Division is led by a deputy chief who oversees four 12-hour shifts of officers. The 56 sworn officers provide 24-hour police coverage in Noblesville. Each shift has one lieutenant and two sergeants commanding nine officers. There also are three K-9 teams assigned to the Patrol Division, which greatly enhances our ability to detect illegal drugs and locate and apprehend criminals.

Additional responsibilities include specialized officers in certain areas such as drug recognition experts, accident reconstructionists, evidence technicians, child safety seat restraint inspectors, and Field Training Officers. The POP and traffic units fall under the patrol division. The division also utilizes foot patrol as an effective means to deter and fight crime. A Bicycle Patrol Unit is used regularly for patrol duties and special events. We also operate a Boat Patrol Unit to respond to incidents on Morse Reservoir.



## Criminal Investigations Division

The Criminal Investigations Division had a very productive year. The division consists of seven detectives, two sergeants, a lieutenant and a captain. One of the sergeants works at the FBI office assigned to the Joint Terrorism Task Force, which is our nation's front line against terrorism. The division works property crimes and crimes against persons and has detectives who specialize in each.

Officer training is continuous, in order to keep up with the advancing trends of our society. The crimes against persons detectives attended the National Crimes Against Children Conference in Dallas to receive advanced training in their specialty. They also are members of the Hamilton County Sexual Response Assault Team (SART). This allows surrounding agencies to share information and train together. The SART team is great for getting input from other professionals with the goal of strengthening our investigation skills.

Noblesville is a growing community that has attracted many new businesses. The growth has been great for the city, but caused an increase in credit card frauds, counterfeit currency and shoplifting offenses. The division works with surrounding law enforcement agencies by sharing information to help bring down the number of offenses of property crimes. The detectives attend a monthly investigations meeting with representatives from all Hamilton County police agencies, State Police, Federal agencies and IMPD. We look for investigations to continue to grow along with the city.

## Support Division

The division includes community services like D.A.R.E. and two Community Service Officers, who assist with stranded motorists, enforcement of animal and parking ordinances and a number of other functions. In 2017, NPD made a concerted effort to improve its engagement with the public. In August, we held our inaugural National Night Out event to allow the public to interact with officers, tour vehicles and learn more about programs and crime prevention tips. Approximately 500 people attended the two-hour event. The department also created the new monthly series of "Coffee with a Cop" in October. Held at various locations across the city, these events allow the public to meet officers, ask questions or just fill up their coffee cup.



## Community Outreach



**\*CITIZENS POLICE ACADEMY** – Two 12-week sessions were held in the spring and fall and included 30 citizens learning about the various operations of the police department.

**\*CRIME WATCH** – Two new neighborhood crime watch groups have been added since June - bringing the total to 35.



**\*NO SHAVE NOVEMBER** – NPD officers put down the razors from November 1 through December 3 and donated money to the Noblesville FOP's "Shop with a Cop" program.

**\*VIDEO SURVEILLANCE ACCESS PROGRAM** – The new program allows residents to inform NPD about their video cameras. Since it started last year, 51 participants have registered.







Executive Summary

2017 was another record-setting year for the Noblesville Fire Department. NFD responded to 5,741 calls for assistance, a 2.8% increase over 2016. Emergency Medical Services (EMS) calls made up the majority of the runs. EMS responses were 69.2% of NFD's calls. July was the busiest month with 534 EMS calls, while June was the busiest month for fire calls with 134. The NFD has experienced a great deal of personnel change this year. The department lost more than 72 years of experience with the retirements of three firefighters. The department hired four new employees to help offset the loss. Several members also have moved into new roles. The NFD promoted one division chief, one captain and one lieutenant. In 2017, the EMS Division provided 3,363 hours of EMS training for NFD personnel. EMS also welcomed new personnel as the department hired one new EMT and one new paramedic, with each successfully completing their respective field training programs. Additionally, two employees graduated from paramedic school and completed the NFD Paramedic Field Training Program.



Rescuing History



Members of the NFD perform rescues every day, but one project undertaken in 2017 saved wood from the historic granary - built around 1910 and namesake for the high school athletic teams. Using the donated lumber, Station 71 members constructed a table from pieces of the mill. RC Metal Works Owner Rick Heflin created ladder legs, and pieces bearing the department's signature number, 71, to hold the 300-pound table. Responders said the table in the fire bay of the Public Safety Building, will remind neighbors of the past, and give firefighters a better look into the future.



The Noblesville Fire Department received the American Heart Association's Mission: Lifeline® EMS Gold Award, a national recognition for EMS agencies that meet high standards of performance for cardiac care. Agencies that receive the Mission: Lifeline Gold Award have demonstrated at least 75% compliance for each required achievement measure for two consecutive years.



1,765 Fire & Other Incidents

- 479 – False Alarms
- 276 – Mutual Aid/Hazmat
- 139 – Assist the Public
- 106 – Investigations
- 96 – Outside Fires
- 76 – Structure Fires
- 72 – Electrical Investigations
- 32 – Vehicle Fires
- 24 – Rescues
- 7 – Animal Rescues
- 1 – Aircraft Emergency



EMS Incidents - 3,976

- Sick Person – 727
- Falls – 596
- Unconscious/Fainting – 319
- Breathing Problems – 315
- Convulsions/Seizures – 250
- Chest Pains – 238
- Mutual Aid – 181
- Traumatic Injuries – 148
- Hemorrhage/Laceration – 141
- Overdose/Poisoning – 139
- Patient Assist – 42

Training Division

■ In 2016, NFD introduced crews to a more efficient method of deploying and advancing hose in a fire emergency. In 2017, we expanded on this “Nozzle Forward” technique to include advancing 2.5-inch attack hoses on commercial and residential fires. NFD members spent more than 400 hours training on these new techniques.

■ With all the new growth, particularly in the area of the Hamilton Town Center, NFD sent three members to attend specialized high rise training in December 2017. This training was the next step in preparing to fight high rise emergencies in Noblesville. The knowledge they brought back to the city will be invaluable when preparing crews to combat these difficult and dangerous fires. High Rise training for all members of NFD is set to take place in 2018.

■ In Noblesville, an engineer is the firefighter who drives and operates the fire trucks. To bring engineers in line with current National Fire Protection Association standards, the department introduced a training program as well as a continuing education book for them to track and check-off skills. Engineers and firefighters certified to be a backup driver logged more than 1,000 hours in this new program.

	2015	2016	2017
Building Inspections	617	862	1,076
Violations Identified	1,798	4,841	6,384
Violations Abated	2,754	2,308	3,352

New Equipment

■ The NFD ordered three new apparatus in 2017 – one ladder, one ambulance and one engine. Because each is custom built and takes a year to construct, all three will be delivered in 2018.

■ The new platform ladder will be housed at Station 77 on Olio road. The ladder currently at Station 77 will move to Station 71. The new ambulance also will go to Station 77 and the existing ambulance will move into a backup roll. Finally, the new engine will be housed at Station 71, with the existing Engine 71 moving to Station 72.



Education

■ The NFD continued its 22-year partnership with Creative Safety Products to provide fire safety education, known as “Firefighter Phil,” to Noblesville students in grades K-2. This partnership is funded by the generosity of business owners and individuals throughout the City of Noblesville and Noblesville Township.

■ NFD is proud to facilitate fire safety education for young children in our community. In 2017, the NFD conducted 37 formal station tours for groups and schools, which allowed children to become familiar with how firefighters look in gear, what they do and how a child can help in emergencies.

■ In an effort to make school zones safer for the children returning to school, the NFD continued its “Drive Slow” campaign, which coincides with the beginning of the school year. Signs were hung on fire apparatus and in school zones, alerting motorists to “Please! Drive Slow, School is back in session.”



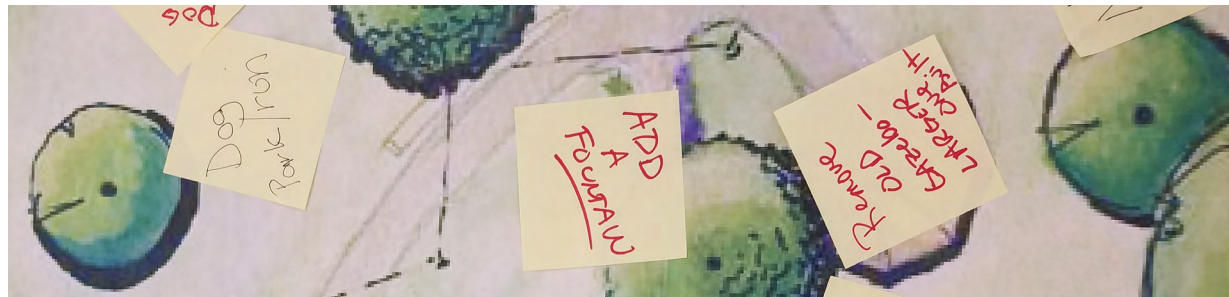
Annual Christmas Food & Toy Drive

The NFD Annual Food and Toy Drive celebrated its 40th year of service. In 2017, 108 families were helped during the holiday season. Through the generosity of the citizens of Noblesville, we were able to provide food for 449 people and toys for 255 kids. The Toy and Food Drive was so successful, we were able to use the surplus food to fill local food banks.

	AMOUNT
Sworn Firefighters	132
Fire Stations	7
Engines	7
Ambulances	5
Aerial Trucks	3
Hours of Training	24,615
Alternative Fuel/Hybrid Vehicle Instructors added	4
Public Education Events	145
Smoke Detector Installations	20
Parades	14
Pyrotechnic Inspections at Ruoff Home Mortgage Music Center	7
Department's Combined Years of Service	1,785







Executive Summary

In 2017, the Planning Department restructured with the hiring of an assistant planning director and the addition of another associate planner to aid in increased code enforcement efforts and building permit review. The restructuring also created an opportunity for the promotion of two existing staff members to senior planner and an existing senior planner into a newly created development services manager to assist guiding large projects through the planning processes. The department staff now totals 14 employees.

Through voluntary annexations, the City of Noblesville expanded its corporate limits by 370.54 acres in 2017, and new non-residential square footage increased 12% when compared with 2016. Overall, the department saw a 5% decrease in single-family detached residential permits from 2016 to 2017 and a 23% decrease in Plan Commission filings. This trend is partly attributed to the ongoing implementation of the Housing Study, which is detailed and summarized on the next page.

254

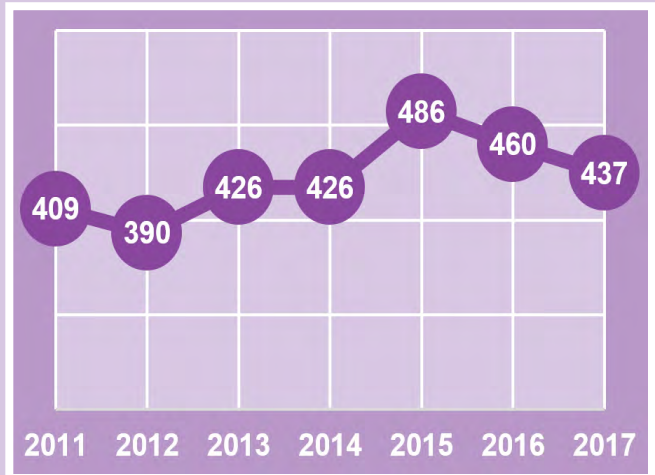
In 2017, 254 code enforcement cases were opened and investigated - a 70.2% increase over 2016.

BUILDING PERMITS	2015	2016	2017
Single Family Detached Homes	486	460	437
Duplex/Attached Residential	110	82	20
Multi-Family Residential	752	136	44
TOTAL NEW UNITS	1,348	678	201
Residential Remodel/Addition	116	145	131
Non-Residential Remodel/Addition	73	57	73
Accessory Structure	55	54	54
Electrical Upgrade	78	94	106
Swimming Pool	28	23	33
Fence	298	332	346
Demolition	25	12	22
Temporary Sign	81	76	71
Permanent Sign	208	149	173
Temporary Use	66	60	61
TOTAL NEW APPLICATIONS	1,028	1,002	1,070

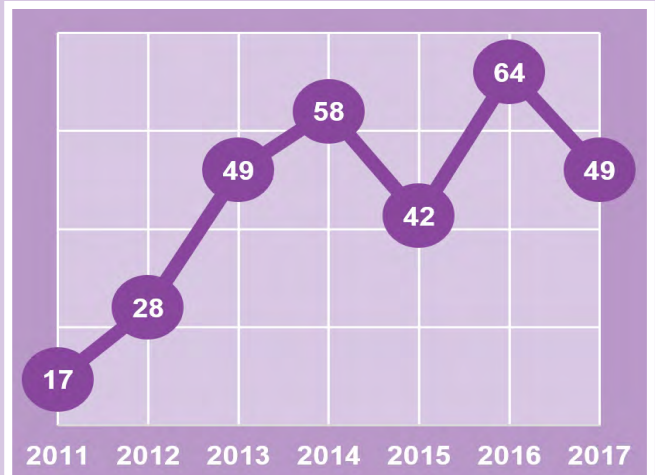
PLAN NOBLESVILLE

In 2017, the City of Noblesville initiated visioning efforts for Downtown, housing, and thoroughfares. Results of this visioning are scheduled to be included in PLANoblesville by late 2018.

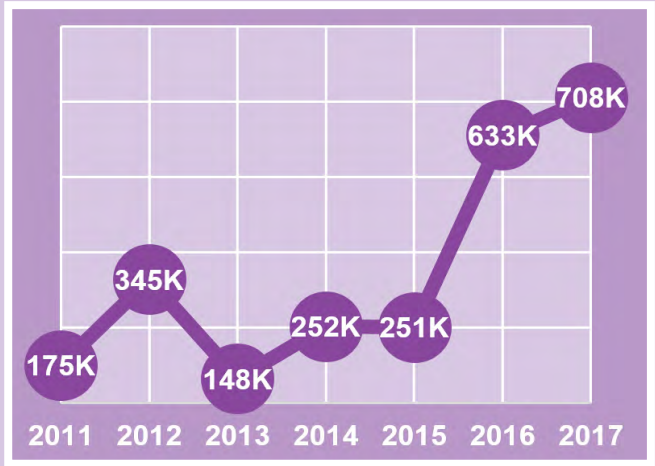
Single Family Detached Permits



Plan Commission Filings



Commercial & Industrial SF Added



HOUSING STUDY OUTLINE

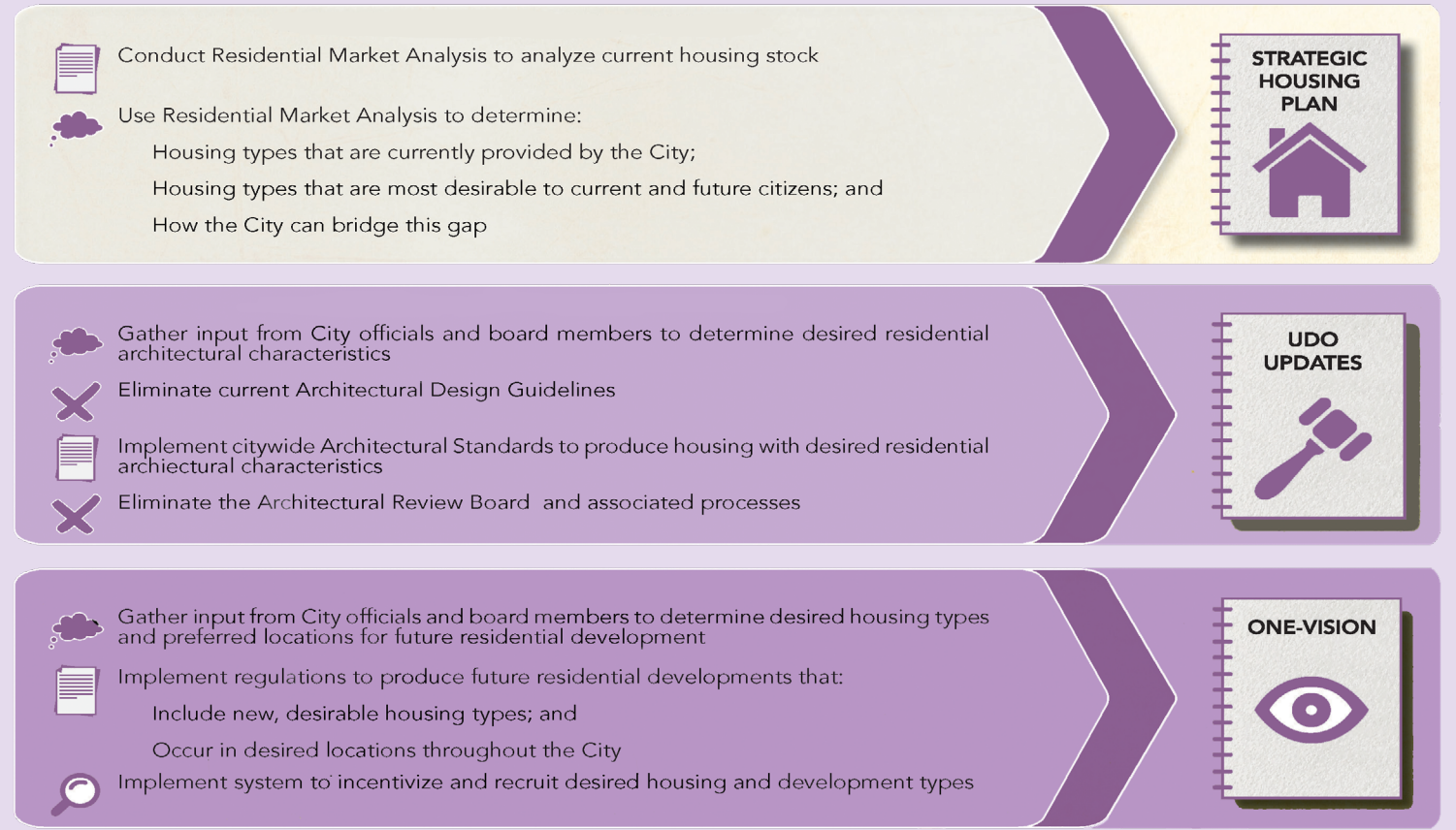
The Housing Study process started in 2016 and will be completed in 2018. The Housing Study was commissioned to gain an understanding of the city's current housing stock, determine the demand for future housing units, modify development regulations to allow for an expanded variety of product types, identify locations for infill and redevelopment, and incentivize and recruit desired housing types. The full process includes three phases:

**Residential Market Analysis:** A baseline analysis was prepared to identify gaps between Noblesville's current housing inventory and housing types that may be desired by future residents. The analysis determined a scarcity of "missing middle" housing

types in the city's current inventory.

**Streamline Internal Processes:** A review of current municipal processes was performed to identify opportunities to eliminate inefficient steps in the architectural review process, leading to the city's ongoing adoption of minimum architectural standards to replace current Architectural Review Board processes without sacrificing the architectural quality of newly constructed homes.

**Housing Policy Plan:** Once completed, a framework of context sensitive design principles will be enacted to diversify the city's housing types and encourage infill development in designated areas to be included in PLANoblesville and the Unified Development Ordinance.



2017 Top 5 New Development Plats and Growth in Noblesville

NEW SUBDIVISIONS	UNITS	ACRES	NON-RESIDENTIAL	ACRES	RESIDENTIAL PLATS	UNITS	ACRES
The Timbers	310	195.9	Finch Creek Park	203.6	Carlton Heights	35	22.7
Havenwood	181	97.2	Cumberland Farms	69.2	Slater Farms	27	17.2
Wood Hollow	132	76.7	Ed Martin Pointe	41.5	Retreat at Mill Grove	32	14.1
Crossroads of Noblesville	287	65.6	Saxony Corporate Campus	39.3	Flagstone	25	13.7
Miller's Walk	166	59.7	Corporate Enterprise Park	28.1	Lake Forest	36	11.2
TOTAL	1,076	495.1	TOTAL	381.7	TOTAL	155	78.9





## ACCOMPLISHMENTS

**\*FACADE GRANT** – Noblesville celebrated the 10th anniversary of its facade grant program in 2017. Four projects received grants – 863 Conner Street; and 920, 950 and 960 Logan Street. The four projects totaled a private investment of \$143,805 with the city funding \$78,054.

**\*Cultural Arts** – New street pole banners have been designed to promote the Noblesville Cultural Arts District in 2018.



**\*NEW HOLIDAY DECORATIONS** – New Christmas decorations were purchased for Federal Hill Commons including trees and snowflake lamp post decorations and a signature piece of three stars. New decorations also were purchased for the Downtown Square.

**\*CULTURAL ARTS DISTRICT** – Economic Development helped create the Noblesville Cultural Arts District, which received state designation in early 2017. Hamilton County has the distinction as the only place in Indiana with two designated cultural arts districts.

**\*WHITE RIVER ACTIVATION** – Noblesville has partnered with Hamilton County Tourism and the City of Indianapolis regarding the White River Master Plan. The goal is to form a defining experience for visitors and a cornerstone element of the quality of life for residents.

**\*NATIONAL SPEAKER** – ED Director Judi Johnson was a featured speaker at the national CEO for Cities summit.

## Executive Summary

Business development in Noblesville in 2017 resulted in many new businesses opening in new and existing locations. We have seen plenty of dirt moving this past year. Our downtown continues to provide vibrant art and cultural emergence that lends to our ability to attract new and unique business enterprise. State Road 37 and 146th Street saw retail build out and Exit 210 continues to thrive in attracting retail, commercial, office and industrial companies.

Three important factors affect the ability of businesses to grow. Technology has changed the face and pace of how business is conducted. This has resulted in our need to be fast and flexible to attract new businesses and assist in the expansion of existing Noblesville businesses. Site readiness and new building inventory will allow Noblesville to continue its fast growth trajectory. Demand for an available and prepared workforce is challenging every city in our nation including Noblesville, but collaboration between the city, Noblesville Schools, Ivy Tech Community College, Noblesville businesses, Work One and the Noblesville Chamber of Commerce continues to evolve new and innovative ways to address and prepare a workforce pipeline.

## Ribbon Cuttings & Grand Openings

Duluth Trading Company	Holiday Inn Express	Blue Sky Technology
St. Vincent Micro Hospital	IU Urgent Care	Star Financial Bank
Tom Wood Volkswagon	B'Dazzled	Spectra Tech
BJ's Restaurant & Brewhouse	Bash Boutique	MedScript
Boys & Girls Club	Across the Pond	Pot Belly
Red Bull Distribution Center	Chosen Boutique	ABC's 123 Daycare
Noblesville Urgent Care	American Mattress	Bates Technologies
Martinizing Drycleaners	Fresh to Go	Village Osteopath
Sweet Olive Boutique	Hoosier Armory	MRI Center
Land Home Financing	Panera Bread	Anytime Fitness
Anchor Health Chiropractic	T-Mobile	Starbucks
Chapala Mexican Restaurant	Sports Clips	Chipotle
OEC Japanese Cuisine	Tech 365	Longs Mattress

*\*Not all new Noblesville businesses are included in this list.*

## BorgWarner

The City of Noblesville was selected by BorgWarner as the site of a new technical center focused on propulsion system solutions for combustion, hybrid and electric vehicles. The facility is currently being built at the southeast corner of 141st Street and Olivo Road along the I-69 corridor. The \$15 million, 100,000-square-foot, two-story building, which is expected to open in 2018, will house research and development, testing, prototype building, engineering and design work for BorgWarner. The company plans to purchase \$13 million in new personal property, such as machinery and lab equipment, to be installed within five years.



## Stay Here Grow Here

The overall process of bringing and keeping top notch businesses in Noblesville requires tremendous due diligence, creative thought and resources. *Stay Here Grow Here* is a business retention and expansion program initiated in 2012 to provide a framework to continue and strengthen communication between the city and local business community. The *Stay Here Grow Here* initiative provides more business-specific solutions while using technology in a modern approach to economic development practices.

With at least 60% of new jobs coming from businesses that are already located in Noblesville, it is important to understand their issues and needs and provide the tools they need for success. Noblesville continues to be an economically viable and business-friendly place.

One of the initiative's success stories in 2017 was BlueSky Technology Partners Inc.

The city met with BlueSky Technology ownership throughout the years, learning about their business, culture and fast paced growth. As time progressed they outgrew three Noblesville sites and needed to construct a new larger and attractive corporate headquarters.

Being adjacent to the city's Federal Hill Commons park turned out to be a perfect location in Downtown Noblesville for Blue Sky. They built a \$6 million, 40,000-square-foot building overlooking the park along State Road 32. At their grand opening in July, BlueSky announced the attraction of Bru Burger on the lower level, which will open in spring 2018.



## Embassy Suites Hotel & Conference Center

A competitive project that ultimately chose Noblesville and Exit 210 as the best site for maximum results. Sun Properties purchased approximately 15 acres: seven acres will be the Embassy Suites Hotel and Conference Center (a \$33 million investment), and the remaining land will be five out lots and include at least three new restaurants. The hotel consists of 198 suites and a 20,000-square-foot conference center - the largest hotel conference space in Hamilton County. Embassy Suites will open this spring.

## Three Overarching Goals



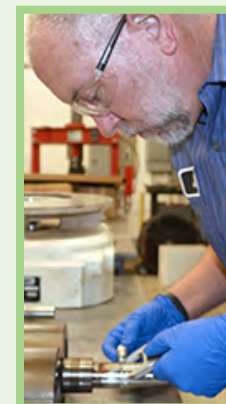
**\*Attraction** **Lindley Spec Building**  
PAL Properties, LLC. is building a 16,946-square-foot spec building on 1.68 acres at 15375 Herriman Boulevard. The single-story warehouse building has 24 foot tall ceilings. The move-in ready industrial space provides Noblesville with an asset for attracting a project/business to the city.



**\*Attraction** **Heritage Woods**  
Heritage Woods is a new four-story, 105,145 square foot senior housing development on 3.67 acres in Noblesville Business Park. The facility will consist of 124 units (100 assisted living and 24 memory care/dementia) with a commercial kitchen, activity space, large dining room and other resources. Total estimated capital investment is \$23 million. Fifty-six new full time employees will be hired with an overall payroll of \$2.15 million.

## \*Retention&Expansion Universal Blower Pac

Universal Blower Pac, Inc. purchased two acres to the west of its current footprint to build 8,925 square feet of warehousing and distribution space. Total new capital investment in real estate and personal property is \$1,140,325, which will expand its headquarters, manufacturing, fabrication and assembly facility. The company anticipates hiring 16 new employees and will retain its 31 employees.







## Federal Hill Commons

The area was once the heart of a bustling district known as Federal Hill, which was home to a school, popular ice cream shop and more, but the plot of land had become a barren field in an empty floodplain.

As part of the effort to extend downtown to the west, Mayor John Ditslear and his administration took a closer look at the 6.75 acres across from Riverview Hospital in 2014 and realized the endless possibilities for developing the area.

Three years later, Federal Hill Commons officially opened on May 13, 2017 with a grand opening celebration of activities, childrens games, live music and fireworks.

The park, which sits on the northwest corner of the intersection of State Road 19 and State Road 32, is now used as a gathering space for events, music, and a destination for residents, employees and guests. It also provides an economic development catalyst for the west side of Downtown Noblesville.

Federal Hill Commons will provide a setting that encourages the arts and cultural programs while incorporating the rich history of Federal Hill, which dates back to the 1800s. A special Tribute Series brought regional musical acts to Noblesville and Food Truck Fridays had culinary delights throughout the summer.

In its inaugural year, Federal Hill Commons hosted and held more than 55 events. The park includes an amphitheater large enough for orchestras for concerts and the city's annual Shakespeare in the Park production. The Noblesville Main Street Farmers' Market also found a new home last season at Federal Hill Commons.

Other park amenities include open green space, a children's playground, shelters and public restrooms. The goal of the urban park is to provide a year-round community amenity that mixes fun, art, history and green space.

Federal Hill Commons also has free public Wi-Fi and is the first Noblesville park to offer this amenity to its guests. This opportunity is made available thanks to Taylored Systems of Noblesville, who is providing the free Internet connection.



### 2017 OPENING YEAR SPECIAL EVENTS

Tribute Series Concerts	<a href="#">Return of the Mac Fest</a>
Food Truck Fridays	<a href="#">Farmer's Market</a>
Salsa 4 Salsa	<a href="#">Shakespeare in the Park</a>
Foam Party	<a href="#">NCAC Concerts</a>
Witches Brew Halloween Party	<a href="#">ZPL KidFest</a>

## Ice Plaza

This winter, the City of Noblesville offered residents a new outdoor recreational experience with the creation of the Federal Hill Commons Ice Plaza. The temporary ice rink was open daily from November 24 through January 15 and had more than 4,100 skaters. All ages participated and rental ice skates were available in kid and adult sizes. The annual Elf's Family Party was moved to the Ice Plaza where Forest the Elf skated with participants. The evening also included a candy cane hunt, free crafts and a toy drive for the NFD holiday giveaway.



## Riverwalk Trail Phase III

In August, Hamilton County and Noblesville officials opened the third and final phase of the Riverwalk trail project. Phase 3 completed the half-mile trail along the east side of the White River and connected the two completed portions of trail between Conner and Logan streets behind the Judicial Center. In 2018, the city will extend the Riverwalk south from Division Street to Southside Park.



## Logan Street Pedestrian Bridge



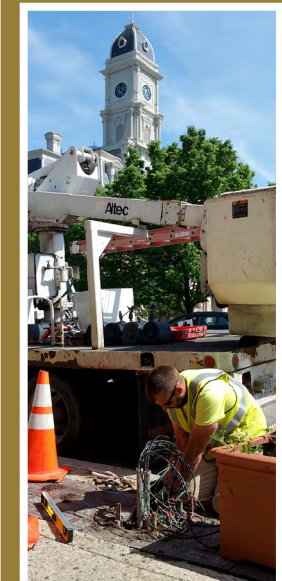
In 2017, Hamilton County officials announced the expansion of the County Judicial Center, which will occur in 2018. The expansion will involve the west side of building toward White River and the new Riverwalk trail. Hamilton County and City of Noblesville also announced plans to jointly build a new pedestrian walkway along Logan Street. It will be a very attractive walkway that will be lit up underneath by the river as well as along its path. There will be a observation deck, extended platform so that events and pedestrian place making can occur. The project is expected to begin in 2018.

## Ongoing Projects

### Street Light Replacement

In 2017, Noblesville began replacing the street lights on the Downtown Square. Due to their age and the lights nearing the end of their service life, the city created the replacement program to address the 250 street lights and six quad-luminaire poles.

The new street lights are aluminum and include LED lighting on the top. Built in a similar style



to the ones being replaced, the new poles provide electrical outlets, flower planter and banner arms. Last year, 30 street lights were replaced on the square. The rest are expected to be replaced in 2018.

### Zagster Bike Share Program

The city is introducing a Zagster bike share program in spring 2018. Two stations will be introduced and funded by the City of Noblesville. One station will be located in Forest Park near the carousel and Tom Thumb putt-putt course. The other station will be located at Maple Avenue and Fifth Street next to Riverside Cemetery and will have immediate access to the Riverwalk Trail. A third station will be installed in May as part of the Midland Trace's Hazel Dell Parkway trailhead project and will be funded by Hamilton County Tourism. The purpose of the Noblesville bike share is to increase community engagement, promote physical activity and increase quality of life.







# Executive Summary

A summer full of events, golf, and recreation programs proved to be one of the best years yet. Noblesville hosted and held more than 80 community events including 55 at Federal Hill Commons. These events were well received and attended by the community and brought in more than 150,000 attendees.

In addition to free events, Noblesville Parks donated over \$62,000 in staff and facility support to local not-for-profits in 2017.

The city also worked with the Clauson family and Indiana Racing Memorial to memorialize Bryan Clauson with a historical marker and bench in Forest Park.

In 2017, the city opened Federal Hill Commons, began construction on Finch Creek Park and held public meetings to update Seminary Park. Southside Park also received renovations to its amenities. The parks staff added two new full-time employees in the maintenance division.

Two Eagle Scout projects enhanced city parks with the addition of a bocce ball pit in Forest Park and a swing bench at Hague Road Nature Haven.

The partnership between Noblesville Parks and Ivy Tech Community College of Hamilton County continues to increase. The Recreation Annex had more than 20,000 participants last year and the parks department also has taken over management of the auditorium and foyer rental space.

Park improvements in 2017 included LED light conversions at multiple parks, surface repaving and Shelter No. 3 replacement at Forest Park, and seal coating and striping parking lots at Dillon Park.

	2017
Park Acres Managed	872
<u>Trail Miles</u>	94
LED Lights Installed	85
Trees Replanted	20
<u>Shelter Rentals</u>	262
Third-Party Special Events	30
<u>Picnic Area Rentals</u>	67
Indoor Banquet Facility Rentals	318
Eagle Scout Projects Completed	2
Full-time Employees	21
Combined Years of Service	261

# Recreation

Noblesville Parks and Recreation continued its popular summer camp offerings by providing full-day camp options in addition to the existing half-day camps. Noble Kids Camp was held at Forest Park and Dr. James A. Dillon parks. Campers could chose from various weekly-themed camps including Minute to Win It, Camp Olympics, Foot Golf Camp, and much more. The all-day Noble Kids Camp is for students in grades K-6. We maxed out our camp programming in 2017.

Rec2Go hosted free play at Seminary and Southside parks throughout the summer to bring area children to those parks.

Naturalist Wil Rettinger was added to the rec staff.

Began a partnership with Noblesville Schools to offer parks programming with the Miller Explorers after school offering at each elementary school.

Unique offerings of Pickleball and Bubble Soccer continue to grow in popularity and attendance.

2017 Special Events included the Annual Bus Trips, Easter Egg Hunt, Darlington Bed Race, Summer Concert Series, Fourth of July Fireworks Festival, Noblesville Street Dance, Movies in the Parks Series, American Backyard Campout, Family Halloween Party, Great Inflatable Race and the MLB Pitch, Hit & Run.



	2015	2016	2017
Recreation Classes Offered	288	481	236
Class Participants	3,427	4,329	2,280
Summer Camp Participants	712	554	628
Scholarships Given Amount	\$2,263	\$1,085	\$5,415
Registration Fees Collected	\$135,041	\$140,589	\$166,496
Annex Rentals Collected	\$2,235	\$21,392	\$51,342

# SEMINARY PARK

The City of Noblesville held a public meeting in the fall to discuss improvements at Seminary Park. Interested community members shared their opinions to help shape the future of Seminary Park, located between 10th and 11th streets and Division and Hannibal streets.

The city's parks and planning departments are working together to take a fresh look at Seminary Park, its current usage and how to improve the park so that it becomes an even stronger asset moving forward.



# Southside Park

During the summer, improvements were made to Southside Park and adjacent areas within the Southwest Quad neighborhood. Renovations to the park were funded by a Community Development Block Grant along with city funds. The total project costs were \$250,000 with approximately 95% covered by the CDBG funds.

Improvements made at Southside Park included new playground equipment, resurfaced basketball courts with new basketball goals, benches throughout the park, and a new backstop and resurfaced infield on the baseball diamond. To improve access to the park from the surrounding neighborhood, the city replaced 1,200 feet and added 300 feet of sidewalk, and replaced 11 concrete alley approaches. The new playground equipment and other upgrades provide more opportunities to play, relax and enjoy the neighborhood and park. Area youth teams also will benefit from the improvements on the sports fields as they continue to use the practice fields during baseball season.



## Summer Concert Series

The Noblesville Summer Concert Series is the longest running series of its kind in Hamilton County and one of our most popular parks events. The series, which is funded 100 percent from donations, allows friends and families to enjoy live music accompanied by fun, food and festivities right in their own backyard. In 2017, this concert series brought in approximately 16,000 people to the parks.

### DILLON PARK

5/31 - Big 80's Band  
6/7 - NKG  
6/14 - Saddlebrook  
6/21 - Living Proof  
6/28 - Jai Baker  
7/5 - Endless Summer Band

### FOREST PARK

7/12 - Bigg Country Band  
7/19 - The Doo! Band  
7/26 - Cash on Fire



# Golf

The Noblesville Parks & Recreation Department has two of the most well maintained golf courses in Hamilton County - Fox Prairie and Forest Park.

Forest Park, the oldest golf course in the county, continues to host the Hamilton County Junior Golf Championships and was selected as one of 28 sites for the United States Golf Association's PLAY9 initiative – a concept to rally golfers and non-golfers alike to play golf in less time in 2017.

Fox Prairie Golf Course, rated as one of the top public and municipal courses in the county, continues to be a gem in Noblesville. Fox Prairie was host to 22 golf outings. A number of course improvements were made like bunker edging. Driving range mats were also replaced so the range can be open in adverse conditions. Moving the tee boxes around also allows the natural turf areas to regrow on the range.



**Did You Know?**  
In 2017, 43,000 rounds of golf were played on Noblesville Parks courses - 27,000 at Fox Prairie and 16,000 at Forest Park.





Executive Summary

The mission of the Street Department is to provide the residents of Noblesville with services that improve their quality of life. Through our central location and two satellite salt facilities we are able to maintain more than 500 lane miles of city streets. We are able to do this with the support of the department's staff of 37 employees. Some of the services provided are urban forestry maintenance; roadside maintenance; asphalt and concrete repair; snow removal; right-of-way utility cut inspection; brush and leaf collection; and street sign, traffic signal and street light maintenance. The Street Department also maintains Riverside Cemetery. In the future, we would like to improve upon these services and provide additional preventative maintenance to city streets.

	2015	2016	2017
Solid Waste (tons)	17,817	18,599	19,012
Recycling (tons)	3,227	3,279	3,349

Asphalt

Along with pot hole patching, the Street Department spends as much time as possible maintaining our streets. In 2017, the Street Department added two pieces of equipment which have improved our overall operations and allowed us to do routine tasks more efficiently. An asphalt recycler was purchased to allow the department to make a hot mix to patch holes. This saves time and money because we don't have to travel to an asphalt plant in order to retrieve material. We use recycled asphalt millings as the base of the hot mix, which also is environmentally-friendly. The second piece of maintenance equipment was a machine street staff built. It allows crews to more quickly berm roadsides. The impact of these machines can be seen in stats below.

Asphalt	2016	2017
Berming (hours)	389	189
Asphalt Milling (tons)	398	40,450
Stone (tons)	8	6,000
Asphalt Hot Mix (hours)	1,071	972
Asphalt Hot Mix (tons)	68	95
Asphalt UPM Mix (hours)	850	201
Asphalt UPM Mix (tons)	16	14



Hot mix made in the asphalt recycler fills a pothole in the winter months.

Composting

The Street Department gathers brush, bagged leaves and loose leaves from residences throughout the year. We utilize three lightening loaders and two compactor trucks for brush and leaf collection. Leaves are taken to CLC Organics at no cost to the city, where they are used in a compost product. Brush is taken to the River Road location where Tri-State Forestry grinds the brush into mulch at no cost to the city.

	2015	2016	2017
Brush	6,006	10,315	10,666
Bagged Leaves	443	2,220	780
Loose Leaves	6,648	5,470	3,807

\*Amount in Cubic Yards

Cemetery

The Street Department opens and closes graves at Riverside Cemetery. Crews spend many hours making sure the cemetery is maintained properly. The department also installs bases for monuments and assists with setting monuments when necessary. The Street Department staff take pride in being able to place American flags at the graves of service members for Memorial Day and Veteran's Day.

	2015	2016	2017
Standard Burials	66 hrs (4)	34 hrs (3)	45 hrs (7)
Cremation Burials	4 hrs (2)	8 hrs (2)	4.75 hrs (2)
Mowing/Maintenance	410 hrs	443 hrs	506 hrs

Roadside Maintenance

The Street Department is responsible for maintaining and overseeing the maintenance of nearly 200 acres of roadside. This includes finish mowing roadsides not maintained by the adjoining property owners and rotary cutting the more rural roadsides. The Street Department also oversees the contract for maintenance of all decorative landscaping within the City of Noblesville right-of-way, including downtown parking areas.

Right-of-Way	2015	2016	2017
Herbicide Fertilizer	88 hrs	190 hrs	413 hrs
Finish Mowing	3,437 hrs	3,634 hrs	3,616 hrs
Rotary Cutter	108 hrs	25 hrs	234 hrs

Street Sweeping

In 2017, the Street Department increased the number of hours spent cleaning streets. This allowed us to more than double the amount of debris collected from the previous year. Not only does street sweeping beautify streets and provide an overall better maintained streetscape, it is a very important part of keeping pollutants from entering our storm sewers.

	2015	2016	2017
Hours	489	182	976
Debris (Cubic Yards)	588	654	1,507

Urban Forestry



Concrete

Concrete repairs are an important service provided by the Street Department. Department crews make concrete repairs in areas of the city that do not have the need for a complete replacement of curbs or sidewalks. The city has invested in a concrete leveling machine, which allows Street Department crews to drill a small hole in the sidewalk panel and lift those panels which have settled over time. This does not work for every situation, but where it does work it saves the city a tremendous amount of money.

Concrete	2016	2017
Curbs (hours)	251	156
Curbs (yards of concrete)	22.25	12
Sidewalk Replacement	498 hrs	508 hrs
Leveled Sidewalk Panels	575	834
Leveling Sidewalk Hours	409	785
Pounds of Lime	88,300	132,500
Pounds of Mortar	248	67

Sign & Signal Maintenance

The Street Department maintains all street signs, street lights and traffic signals with assistance from the Engineering Department and outside contractors. Replacing damaged and faded street signs is important not only to the safety of the motorist, but to assist our public safety departments when responding to emergencies.

	2015	2016	2017
Post Replacements	98	94	43
Stop Sign Replacements	20	18	21
Street ID Replacements	54	73	47
Misc. Sign Replacements	109	140	31
Street Markings	11 hrs	11 hrs	25 hrs
Traffic Signal Maintenance	23 hrs	57 hrs	48 hrs
Flasher Repairs	10 hrs	27 hrs	48 hrs
Special Events' Barricades & Cones	120 hrs	80 hrs	274 hrs

Snow Removal

Noblesville was the first community in Hamilton County to apply salt brine in the snow removal process. Salt brine assists with keeping any snowfall from adhering to the road surface. It also is an effective way to melt small nuisance snows. Along with salt brine, the city utilizes salt treated with calcium chloride and magnesium chloride to remove snow and ice from streets.

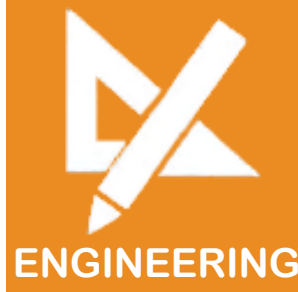
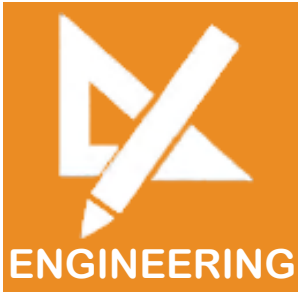
	2015	2016	2017
Calcium Chloride	18,290 gal	33,773 gal	35,725 gal
Clear Lane Salt	3,175 tons	6,503 tons	5,475 tons
Snow Removal	1,727 hrs	2,340 hrs	1,460 hrs
Brine	20,000 gal	71,423 gal	48,750 gal

Miscellaneous

The Street Department also inspects utility cuts within the right-of-way. Performing this duty helps the city make sure that utilities working in the city's right-of-way are repaired to city standards. The Street Department is responsible for the installation of flower baskets and banners downtown and closing streets for special events in the central business district. The department also performs mosquito control, maintains nearly 200 pieces of equipment and removes animal carcasses from streets.

	2016	2017
Encroachment Permits	1,093	1,226
Animal Carcasses Collected	51	49
Mosquito Control (hours)	74	73
Larviciding (pounds)	41	15
Scheduled Oil Changes	259 hrs	767 hrs
Unscheduled Equipment Service & Repairs	5,062 hrs	4,859 hrs





Executive Summary

The Engineering Department has a staff of 12 employees and manages the installation of all public works infrastructure for new residential, commercial and industrial developments. A major responsibility of the department is the scoping, design, management, and inspection of all capital improvement roadway projects. In general, staff manages all major roadway projects – annual resurfacing, sidewalk and alley replacements – from preliminary conception to final completion. In 2017, the city added 9.3 miles of trails to its existing network.

The Engineering Department also provides construction management and support services for other city departments, and develops procedures and guidelines for prospective developments. The Engineering Department handles right-of-way and property purchasing and management. It also oversees the city's Municipal Separate Storm Sewer System (MS4) Program, manages ADA and Title VI programs, and administers the city's Traffic Committee and field support for traffic operations.



Five Points Roundabout

A new roundabout was constructed at the old "Five-Points" intersection at South 10th Street and Greenfield and Christian avenues. The project increased the operational efficiency of the intersection and removed an antiquated traffic signal. The roundabout design also creates a new southern gateway into the City of Noblesville.



Downtown Construction Project

In the spring, several engineering projects addressed aging infrastructure and Americans with Disabilities Act compliance issues within the downtown square – including the curbs along Ninth and Conner streets, the southern alley approach on Logan Street between Ninth and 10th streets, and sidewalk on Eighth Street south of Conner Street, 10th Street north of Logan Street and both sides of Clinton Street between Ninth and 10th streets.



Annual Street Rehabilitation

Noblesville's annual street rehabilitation project included 6.8 miles of roadway and 1.12 miles of alleys in 2017. Each year, an inventory and review of all streets and alleys is done. Once each road is evaluated and graded, a street rehabilitation list is made based on priority.

Mercantile Blvd. Resurfacing

The project was 0.7 miles between Cumberland Road and Pleasant Street, and included the roundabout at Town & Country Boulevard. It was part of the city's 50/50 matching Community Crossing grant and cost the city \$214,000.



Gateway Signage

In 2017, the city installed 20 new City Limits signs in various gateway locations around Noblesville. The signs incorporated the city's new branding style which was developed from signs in the city's earlier history.

	2013	2014	2015	2016	2017
Resurfacing (linear feet)	48,893	64,444	36,843	41,240	60,987
Resurfacing (miles)	9.26	12.21	6.98	7.81	11.55
ADA Ramps Reconstructed	67	99	50	100	147
ADA Ramps New Construction	93	238	61	296	255
All Ramps in Noblesville	2,851	3,295	3,306	3,496	3,599
Ramps Meeting ADA Standards	1,439	1,716	1,773	2,069	2,316
Sidewalk Reconstruction/In-fill (lf)	2,988	2,173	4,455	9,321	4,183
Total Alley Approaches	429	429	429	429	429
Alley Approaches Reconstructed	10	0	7	62	22
Alleys Resurfaced (13.92 miles total)	0	0	0	0.96 miles	1.12 miles
Street Rehabilitation Costs	\$1,523,687	\$2,179,263	\$1,413,870	\$1,932,076	\$2,531,486



Midland Trace Trail

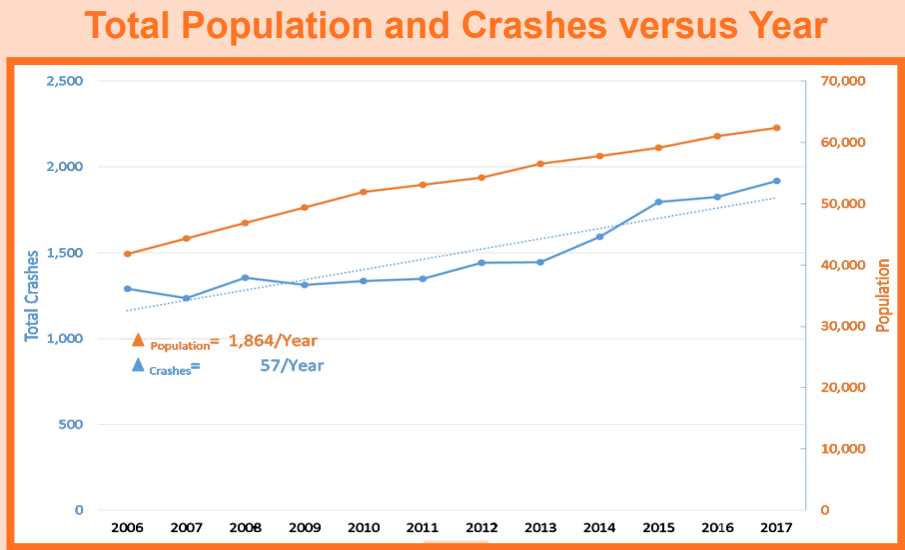
The city constructed the first phase of the Midland Trace Trail from Gray Road to Hazel Dell Road in the late summer of 2017. That phase involved 1.4 miles of new trail along the old rail corridor. The old railroad corridor was purchased from Gray Road to Willowview Road in 2015 and 2016 utilizing alternative transportation funding received from the federal government.



Little Chicago Road Trail

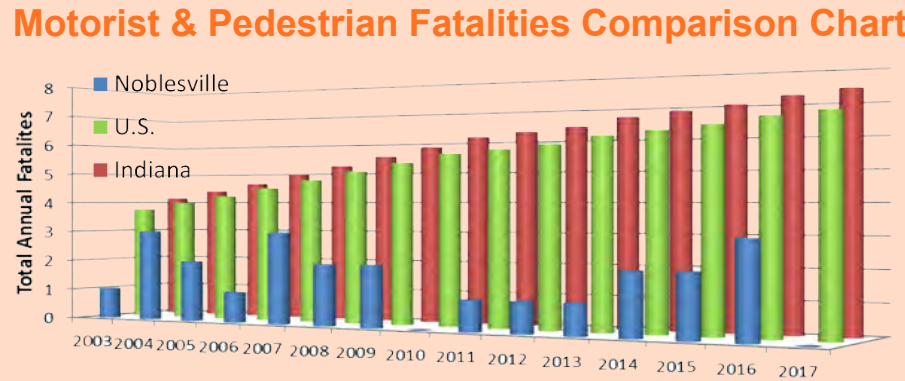
A new trail was constructed along the east side of Little Chicago Road from State Road 38 to Elderberry Drive. Little Chicago Road Trail consists of 2,700 feet of new trail and the widening of 2,500 feet of existing 4-foot sidewalk and connects to over 6 miles of existing trail.





### Relationship Between Population And Crashes

Through the Indiana State Crash Database, the Engineering Department maintains a database of all crashes that occurred in Noblesville dating back to 2003. The compilation of annual crash and population data indicates a strong correlation between the size of population and the number of crashes occurring in the city. Historically, Noblesville experiences an average annual increase of approximately 50 crashes for every 1,800 new residents. The annual percentage of crashes occurring per capita has been consistently steady at 3% for the past 15 years. Crashes in Noblesville are heavily correlated to both population data and national driving trends.



### Traffic Crashes

The Noblesville Police Department investigated 1,919 traffic accidents within Noblesville in 2017. Of these, 82.7% had no injuries. Noblesville had no fatal accidents. During 2017, the NPD conducted 6,639 traffic stops to educate and enforce the various traffic laws and ordinances to motorists.

	2015	2016	2017
Sunday	9.0	9.8	9.9
Monday	14.5	12.8	14.3
Tuesday	15.8	15.8	13.9
Wednesday	14.5	15.8	14.6
Thursday	14.9	16.8	14.9
Friday	16.8	15.3	18.4
Saturday	14.5	13.7	14.1

*\*Percent of Total Crashes By Day of the Week*

### Traffic Data

The City of Noblesville reviews accident locations and causes to evaluate steps which can be taken to reduce traffic crashes. These can include traffic enforcement from the police, safety measures and other actions.

### Top Crash Locations

LOCATION	2017	5 YEARS
146th Street/SR 37	70	245
Cumberland Road/SR 32	29	197
Greenfield Ave/SR 37	38	180
SR 37/SR 32	36	157
SR 32/SR 38	30	145
SR 37/Pleasant Street	29	133
SR 37/Town & Country	20	92
SR 38/Hague Road	16	83
SR 32/19th Street	24	79
SR 32/8th Street	10	70

### 2017 Top Traffic Violations

Speeding	2,731
Expired License Plate	420
Speeding in a School Zone	411
Safety Belt Violation	356
Disregarding a Stop Sign	290
Failure to Signal Turn	175
Disregarding Traffic Control Device	141
No or Improper Headlights	139
Driving While Suspended	136
Unsafe Lane Movement	125

### 2017 Property Damage Crashes

DAMAGE AMOUNT	Amount	Percentage
Under \$1,001	258	13.45%
\$1,001 to \$2,500	467	24.35%
\$2,501 to \$5,000	498	25.96%
\$5,001 to \$10,000	404	21.06%
\$10,001 to \$25,000	233	12.15%
\$25,001 to \$50,000	50	2.61%
\$50,001 to \$100,000	8	0.42%

### Executive Summary

The Information Technology Department is a behind-the-scenes group of employees. While most of the work is rarely seen by the public, one of their major roles is maintaining and updating the city's website. The department is made up of seven employees, including two who are geographic information system (GIS) employees. IT maintains all of the city's networks, computers, servers, cameras, printers and phones. Basically, anything that plugs in is handled by IT. The department also assists Noblesville's Police and Fire staffs with laptops, dispatch software and equipment upgrades. Like public safety, IT is on call around the clock to assist those who work non-traditional shifts.

### Website Statistics

	2016	2017
Unique Website Visits	570,887	724,989

[www.cityofnoblesville.org](http://www.cityofnoblesville.org)

### Social Media

In addition to our website, which was updated in 2016, the city connects with the public through the social media platforms of Facebook, Twitter and Instagram. Nextdoor also is used to send mass alerts or neighborhood-direct messages.

	2017	Total
Facebook New Likes	1,264	8,587
Facebook Average Reach	3,643 per month in 2017	
<a href="https://www.facebook.com/CityofNoblesville">Facebook.com/CityofNoblesville</a>		
Tweet Followers	863	8,162
Twitter Impressions	670,400 in 2017	
<a href="https://twitter.com/NoblesvilleIN">@NoblesvilleIN</a>		
Instagram Posts	75	303
<a href="https://www.instagram.com/NoblesvilleIN">@NoblesvilleIN</a>		

**4<sup>th</sup>** The heaviest website traffic day was July 4 with 3,136 views.

### Public Safety

The IT department has assisted public safety as the city underwent a dispatch software conversion. By doing this, all of Hamilton County's emergency responders are working with the same technology so each agency can see what others are doing in the county. This will provide better communication and more efficient services. New laptop computers were installed in 70 police vehicles and all fire apparatus.



NETWORK INVENTORY	AMOUNT
Software Installed on Computers	1,500+
Physical & Virtual Servers	53
Network Switches	31
Desktop/Laptop Computers	530
Cameras	169
Keypads	100
Printers	93
Air cards/MiFi's	101
Mobile Phones	128
Desk Phones	378
Data on Servers	15 TB





Executive Summary

The Noblesville Utilities Wastewater Treatment Plant was constructed in 1948 and designed for peak flows up to 850,000 gallons per day. Today, the plant is designed for peak flows up to 20 million gallons per day (MGD). Several significant upgrades and changes over the years were needed due to our growing community and ever changing environmental requirements. Noblesville Utilities continues to implement the latest technology in our field, always searching for more economical and efficient ways to run our facility.

In 2017, we began the Phosphorus Removal Project (PRP) at the treatment facility and Phase IV of our Long Term Control Plan (LTCP). The PRP will convert our treatment facility into a Bio-P removal process, removing phosphorus and reducing levels down to 1 part per million at our discharge into White River. The project is scheduled to be completed in August 2018.

Phase IV of the LTCP is about separating the storm water from the sanitary in combined sewers and installing new storm sewers. To date, 5,167 feet of new storm sewer have been installed and 1,271 feet remain to be installed.

	2015	2016	2017
Total Utilities Customers	19,359	20,032	20,489
Residential Customers	18,191	18,745	19,153
Non-Residential Customers	1,168	1,287	1,336

Billing Office

The Noblesville Utilities Billing Office calculates and bills for sewer charges, calculates and bills residential customers only for trash service, collects and processes revenue, and provides customer service to the Noblesville community.

■ Residential Customers are charged a flat rate of \$39.00 per month for sewer and \$10.69 per month for trash. Those residential customers who have qualifying exemptions on their property taxes are eligible for reduced rates on their sewer and trash fees.

■ Non-Residential Customers have their sewer charge re-averaged annually based on their actual water usage and water meter size.

LONG TERM CONTROL PLAN PHASE IV  
Upgrades to Northern Old Town Storm Sewer Routes



Phase IV is separating sewers in the northern area of Old Town Noblesville. The main purpose of this project is to separate the combination sewers so stormwater is sent to the receiving stream of White River and the sanitary sewer to the Wastewater Treatment Plant. Prior to this project, stormwater and sewage both ran to the treatment plant, which causes additional workload to the plant. The project will improve drainage during flooding or heavy rainfall as well. Due to the extensive construction involved, the project will take more than a year to complete and should be final by October 2018.

LONG TERM CONTROL PLAN

The Long Term Control Plan was approved by the Indiana Department of Environmental Management on June 26, 2007. It is a 15-year plan that consists of nine individual projects conducted in five different phases.

**Phase I (2006-2007)** – Upsized existing interceptors, replaced failed sanitary sewers in North Harbour and made treatment plant upgrades at control building and wet-weather equalization storage.

**Phase II (2007-2013)** – Wastewater Treatment Plant (WWTP) Expansion project involved the construction of two new secondary clarifiers, two new aeration basins, and a new disinfection system. The treatment capacity doubled the average daily treatment capacity from 5 to 10 million gallons per day and the peak wet weather capacity from 10 to 20 million gallons per day.

**Phase III (2009-2016)** – Central and East Region Relief Sewer and Riverwalk Trail. Installed large diameter relief sewers to convey wet-weather flow to the treatment plant storage facility.

**Phase IV (2015-2018)** – Construct storm sewers in combined areas in the northern Old Town area.

**Phase V** – Similar to Phase IV, but for the southern portion of Old Town to decrease stormwater to the treatment plant. This project is expected to begin in 2020.



Treatment Plant

Plant maintenance personnel have been working on converting old fluorescent fixtures to hold LED bulbs. By utilizing the old fixtures, the city has greatly reduced the cost of switching to LED. The plant personnel replaced a total of 1,329 bulbs in 2017 and have 594 bulbs left to replace to finish the entire plant. The old fluorescent bulbs used a total of 82,357 watts for the entire plant compared to 28,595 watts with the new LED bulbs – a savings of 53,762 watts.

Noblesville Utilities treats an average 6.5 million gallons per day of flow that comes into the plant. The city has three digesters that hold just under 670,000 gallons each to treat sludge.



Did You Know?  
Noblesville Utilities maintains 516.3 miles of sewer pipe, which is enough to stretch from here to Auburn, Alabama!

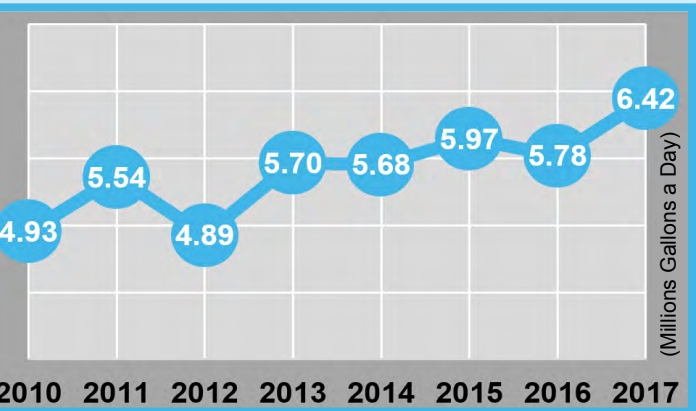
	2017
Treatment Plant Operators	12
Grease Traps Inspected	440
Oil/Silt Separator Inspections	180
Totes of Recycled Materials	229
Equipment Items Maintained	907
Lift Stations	23
Average Annual Sludge Tons Produced	807
Daily Lab Tests Performed	123
Required Days Lab Operates	365

COLLECTIONS SYSTEMS	2015	2016	2017
Line Locates	13,511	14,914	15,378
Sewer Emergency Calls	55	60	87
Total Sewer Feet Cleaned	22,425	112,215	111,630
Total Sewer Feet Televised	28,849	102,380	171,562
Sewer Repairs Made	50	87	74

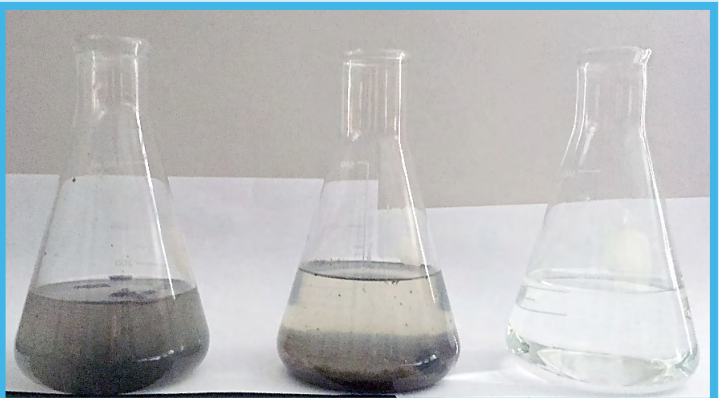
Phosphorus Removal Project

In 2017, Noblesville Utilities began the Phosphorus Removal Project at the treatment facility. The project is part of an unfunded federal mandate implemented due to harmful algae blooms in the Gulf of Mexico. After a pilot study, Noblesville found that a biological method will work at our facility and will be more cost effective. The plan will convert our treatment facility into a Bio-P removal process – removing phosphorus and reducing levels down to 1 part per million at our discharge into White River. Included in this project are new energy efficient blowers, new air supply piping, chemical supply building, anaerobic mixers, and additional concrete walls within the aeration basins. The project is scheduled to be completed in August 2018.

Annual Average Effluent Flows (MGD)



Effluent Changes During Treatment



From left: Influent into plant, mid process of treatment, final effluent

Collections

The collection system crews spent most of the 2017 man-hours on storm line and structure repairs. Most of these repairs included sinkholes over storm pipe joints, the adjustment zone of street storm inlets, and rotted metal corrugated pipe. We have a large list of needed stormwater repairs that are prioritized by the severity of the problem. A 2017 project that was pushed into early 2018 was the lining of the old brick sewer in the downtown business district.





### Executive Summary

The Controller's Office became a new department in 2016 as the Clerk-Treasurer position was separated into two different offices – the elected city clerk and the appointed controller. The Controller's Office oversees the city's finances and handles the annual budgets. Jeff Spalding was appointed as the new controller in February 2017.

A guiding theme for the Controller's Office was to "right size and realign" the overall structure of the Civil City budget to best use taxpayer dollars wisely and allocate finances logically and clearly. The Controller's Office worked with Human Resources to established a deferred comp program to help employees plan for retirement. The two also worked to convert the city to Kronos, a payroll software that is more streamlined and efficient.

As a way to provide more financial transparency, the city is working with OpenGov to create a new standard in Noblesville for how our government plans, operates and communicates with elected officials, staff and citizens. With OpenGov, more data will be available and will be easily consumable.

### Determining & Calculating Property Taxes

Property taxes represent a property owner's portion of the local government's budgeted spending for the previous year. Increases or decreases depend upon the assessed valuation of the taxpayer's property, local government fiscal management, and local tax rates, which are based on the budget proposals submitted by local government taxing entities providing services to each community.

To calculate an individual's property tax liability, the county official takes the tax rate and multiplies it by the assessed value of the property after all deductions are applied. This amount is then adjusted by any applicable credits. A property tax liability cannot exceed the cap set by the circuit breakers, which in the case of homesteads is 1% of the gross assessed value of the property.

### Fire Department Financial Efficiency

The chart below highlights the Noblesville Fire Department's efficiency as compared to 2007. All figures are unadjusted for inflation and incomes. This indicates strong efficiencies, in that the cost to provide our service was less than inflation and includes many more resources including an additional station, equipment and approximately 30 more employees. The cost per run for an NFD run is the lowest in the county as compared to the largest four Fire/EMS Departments in Hamilton County.

Excluding income, NFD's total expenses were \$14,591,820. Expenses were \$17,452,610 with the operating budget, cumulative fire fund and debt from four fire stations. The income generated last year totaled \$2,860,790 through EMS billing, its contract with Noblesville Township and unspent budgeted funds.

	2007	2017	Change
Operating Budget	\$10,075,181	\$15,607,588	\$5,532,407
Personnel Costs	\$9,237,698	\$14,108,689	\$4,870,991
Non-Personnel Costs	\$837,483	\$1,498,899	\$661,416
Response/Run Load	4,047	5,741	1,694
Cost Per Run	\$2,490	\$2,719	\$229



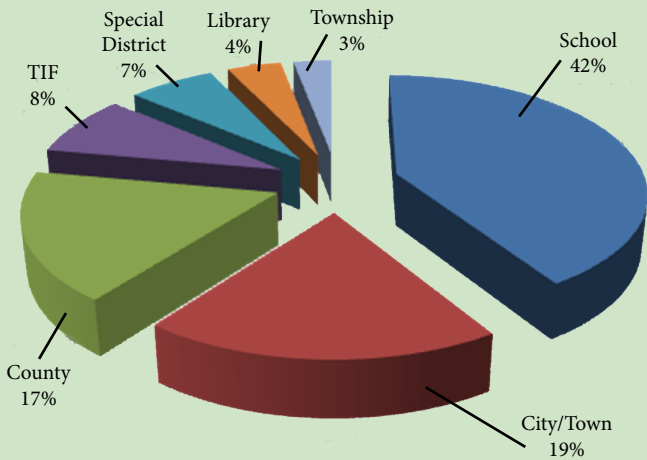
### CITY CLERK

The City Clerk is an elected office currently held by Evelyn Lees, who began her first term in 2016. The clerk keeps the city seal, prepares agendas, takes minutes, and keeps all records for the Common Council, all council committees, and the Board of Public Works and Safety. The clerk is responsible for public advertisement of meetings and legal notices and assists the public with requests for information. The office manages city ordinances, resolutions, contracts, and Riverside Cemetery records. The clerk also serves as the statutory clerk of the Noblesville City Court.



Evelyn Lees  
Elected 2016

### Where Property Taxes Go



### Property Tax Caps Example

*Property Tax Caps limit a property owners tax liability.*

Gross Assessed Value	\$150,000
Less Homestead Deduction	\$45,000
Less Supplemental Homestead (35%)	\$36,750
Less Mortgage Deduction	\$3,000
Net Assessed Value	\$65,250
Tax Rate (per \$100)	3.5000
Taxes	\$2,284
Circuit Breaker Calculation (Gross AV times 1%)	\$1,500
Circuit Breaker Credit = (\$2,284 - \$1,500)	\$784

**Taxpayer saves \$784 per year due to Circuit Breaker**

*\*Information by the Indiana Dept. of Local Government Finance*



City of  
Noblesville

## 2018 Civil City Budget

**\$65,102,297**  
*All Civil City Funds*  
*'Doing a job well costs less than doing it cheaply'*



The budget includes \$2.6 million for road resurfacing and sidewalk/trail improvements. The Street Department also will have 13 new heavy duty trucks in the fleet to assist with community services.

### Budget Goals for 2018

#### 1 REALIGNMENT

The 2018 budget was structured so financial information is tracked & reported to help policy makers and citizens easily understand how the city is using and allocating its resources.

#### 2 'RIGHT SIZE'

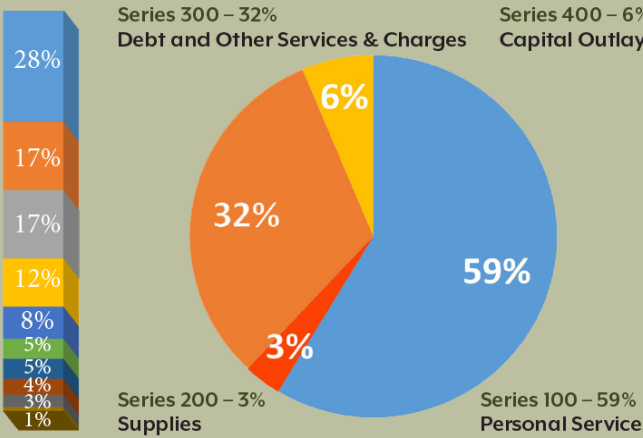
Noblesville is a growing community with increasing public demands and expectations, which require more resources and personnel.

#### 3 INCREASE RESERVES

The 2018 balanced budget builds reserves by approximately \$5 million next year.



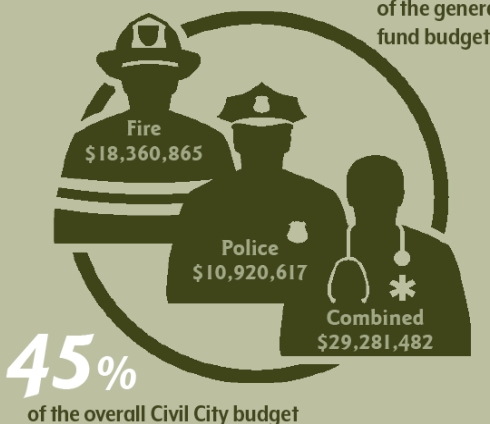
- Fire Department – \$18,360,865
- Police Department – \$10,920,617
- Street Department – \$10,896,461
- Other Administrative – \$7,938,008
- Contingency Reserve – \$5,469,500
- Planning/Engineering/ED – \$3,408,507
- Parks Department – \$3,055,414
- Facilities Maintenance – \$2,572,999
- Personal Services Reserve – \$1,663,000
- Pension Obligations – \$816,927



### WHAT'S INCLUDED IN THIS YEAR'S BUDGET

- The city will create two Zagster bike sharing locations in Noblesville to begin bike connectivity throughout Hamilton County.
- Hamilton County's oldest park, Forest Park, will receive two major renovations including the replacement of bathrooms and rehab of the tennis court.
- Partnering with Nickel Plate Arts to directly manage Noblesville's Cultural Arts District, grow the community's arts resources and create further opportunities to develop the local arts economy.
- The 2018 budget allows the hiring of 11 new full-time positions and converting two part-time positions into full time.

### Public Safety 65%







## Executive Summary

Noblesville City Court constitutes the judicial branch of city government and handles city ordinance violations, parking violations and infraction violations. In 2009, the City Court began receiving tickets from the City of Westfield-Westfield Police Department. Under the agreement, Noblesville retains 50% of all fines assessed and collected.

### Case Types

■ **Ordinances (OV)** – An ordinance is a law enacted by a municipal body, such as a city council or county council. Ordinances govern matters such as zoning, traffic and animal control. Noblesville City Court had 981 ordinance tickets filed in 2017.

■ **Infractions (IF)** – An infraction, as filed in City Court is a non-criminal violation of a state statute, (traffic in our case) Since an infraction is not considered a criminal offense it is not punishable by incarceration. Instead, such violations are treated as civil offenses. Noblesville City Court had 4,373 infraction tickets filed in 2017.

If a judgment of conviction is entered with either violation, the court may impose fines established by the ordinance or by state statute applicable to the violation. Court costs are assessed and unlike fines, may not be suspended. In moving traffic violations (ordinance or infraction) the court has the authority to suspend the driving privilege of the violator. A deferral program is available to avoid having points and a conviction applied to your driving record.



Judge Cook  
Appointed '16

### Cases Heard

- Driving While Suspended
- Workzone Violation
- Probationary license
- Learner's Permit Violation
- Expired Driver's License
- Lighted Material Violation
- Soliciting
- Speeding
- Noise Ordinance
- Child Restraints
- Seatbelts
- Equipment Violation
- Littering
- No Valid License in Possession
- False/Fictitious Registration
- Animal Violations-Dog running at large
- Failure to yield to emergency vehicles
- Passing school bus while loading or unloading
- Operating without financial responsibility

	2013	2014	2015	2016	2017
Court Filings	6,644	8,683	7,020	6,263	5,354
Noblesville Cases Filed	1,911	1,480	1,182	1,285	2,215
Westfield Cases Filed	4,732	7,203	5,838	4,978	3,139
Total Revenues Collected	\$823,155.56	\$1,242,017.58	\$1,004,178.46	\$835,563.50	\$670,872.50
Noblesville Revenues	\$223,268.26	\$333,110.50	\$295,625.58	\$185,894.60	\$163,371
Westfield Revenues	\$85,050.00	\$209,347.52	\$198,147.19	\$56,373.25	\$24,764.25

## Odyssey Case Management System

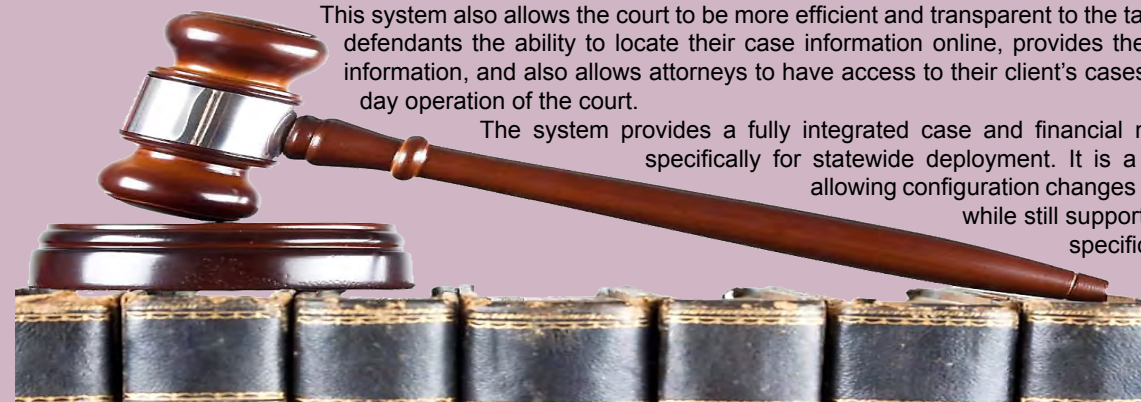
In February 2017, the Noblesville City Court transitioned to a new court program and joined the Indiana State Court Management System, known as Odyssey. The court staff went through an intensive two-week live, hands-on training as they implemented the crossover between court operating systems.

Odyssey allows the court to be more efficient, provides staff the ability to handle a larger case load at a faster pace and is more cost effective. Odyssey is given to counties at no cost.

Odyssey has the advantage of connecting Noblesville to other law enforcement agencies; state agencies like the Bureau of Motor Vehicles; courts in other counties, cities, towns or townships; or lawyers and the public.

This system also allows the court to be more efficient and transparent to the tax payers and public. It provides defendants the ability to locate their case information online, provides them with their most recent case information, and also allows attorneys to have access to their client's cases without interrupting the day to day operation of the court.

The system provides a fully integrated case and financial management system designed specifically for statewide deployment. It is a web-based computer system, allowing configuration changes to be handled all in one location, while still supporting both statewide and county-specific rules. Odyssey also is a person-based system, which allows a judge the ability to access all criminal cases that a defendant has in other courts around the state.



## Noblesville-Hamilton County Tourism

Visitors in Hamilton County:  
- Spend \$738.2 million annually  
- Support 14,000+ jobs  
- Generate \$105.4 million in state and local taxes

Opening in 2018 will be the Embassy Suites and Conference Center, adding 198 suites and 30,000 square feet of meeting space.



Ninety cents of every \$1 spent in Hamilton County stays in the county. The local tourism economy saves Hamilton County households \$850 a year in taxes.

Finch Creek Park and the Noblesville Fieldhouse are in development off Boden Road.



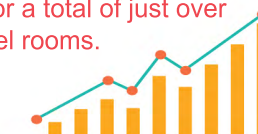
Strawtown Koteewi Park in Noblesville now offers year-round programming; from winter snow tubing to summer archery, high adventure to horseback riding, and distance hiking to water experiences.



A new name awaits musicians and guests at the outdoor concert venue in southeast Noblesville. In 2017, the center formally known as Deer Creek hosted 35 concerts.



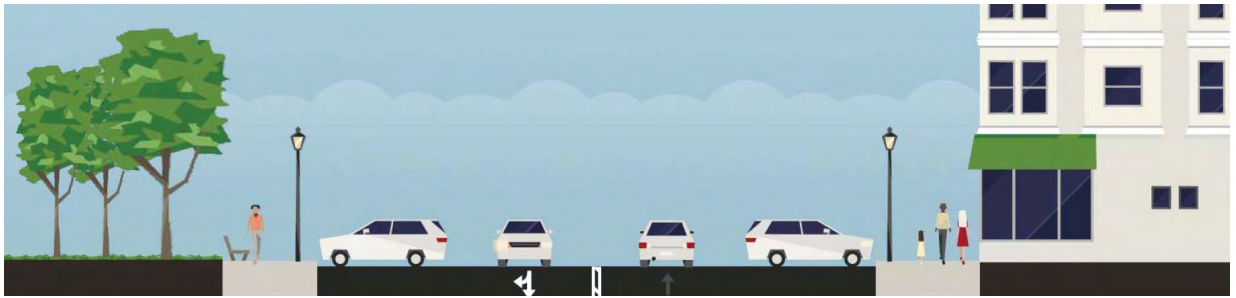
More than 500 hotel rooms are now open in Noblesville, Carmel, Fishers and Westfield, bringing the total county lodging growth since 2014 to 27 percent for a total of just over 4,000 hotel rooms.







## UPCOMING PROJECTS



## City Services Contact List

### NOBLESVILLE CITY HALL

16 South 10th Street  
(317) 773-4614

- Mayor's Office
- Communications
- Economic Development
- Planning Department
- Engineering Department
- Controller's Office
- Clerk's Office
- Human Resources
- Information Technology

**Police/Fire Emergency - Call 911**

**Police Non-Emergency**  
(317) 776-6340

**Fire Non-Emergency**  
(317) 776-6336

**Noblesville City Courts**  
(317) 776-6344

**Streets Department**  
(317) 776-6348

**Noblesville Utilities**  
(317) 776-6353

**Parks and Recreation**  
Main Office - (317) 776-6350  
Recreation - (317) 770-5750

**Parks' Golf Courses**  
Forest Park - (317) 773-2881  
Fox Prairie - (317) 776-6357

**Hamilton County Tourism**  
(317) 848-3181

**Hamilton County Courts**  
(317) 776-8589

**Hamilton County Election Office**  
(317) 776-8476

**County Voter Registration**  
(317) 776-9632

## Finch Creek Park and Fieldhouse

The City of Noblesville along with the owners of Klipsch-Card Athletic Facilities broke ground on a new \$15 million, 130,000-square-foot youth sports facility in December 2017. The Finch Creek Park Fieldhouse on Boden Road will include five hardwood courts, 75,000 square feet of indoor turf and a 10,000-square-foot physical therapy office. Finch Creek Park Fieldhouse will be located on 10 acres within the 203 acres of Finch Creek Park.

The Fieldhouse helps jumpstart the construction of the city's sixth park on the east side of Noblesville near Ruoff Home Mortgage Music Center, Hamilton Town Center and Exit 210. Phase I begins at the southeast portion just north of the Blue Ridge Creek neighborhood development and includes utility relocations, infrastructure, roads, parking, play areas, landscape, lighting and more. Anticipated park amenities include three shelters, a restroom, age appropriate playgrounds, a spray ground, basketball and pickleball courts, park parking lots, a large berm utilized as a play feature, trail connections and a maintenance facility. It is expected to open in 2019.



## Nickel Plate Trail

In February 2017, Noblesville Mayor John Ditslear, Fishers Mayor Scott Fadness and Hamilton County Commissioners announced a joint partnership to develop the Nickel Plate Trail, a 14-foot wide paved pedestrian and bicycle trail connecting the two cities from 96th Street in Fishers to Pleasant Street in Noblesville, totaling 9.2 miles. The Nickel Plate Trail would

be developed over the existing Nickel Plate Rail line.

The partnership complements both cities' long-range trails plans, connects the two communities and activates the space year-round.

The trail will be developed under a federal program as part of its National Trails System Act. The Act established the federal rail banking program which allows the owners of the rail corridor to convert the railroad to a pedestrian trail, while preserving the right to re-establish rail service. The rail banking process is overseen by the federal Surface Transportation Board, which is currently reviewing the application. A ruling is needed before any work would begin on the proposed trail.



## Downtown Noblesville Streetscape Master Plan

The Noblesville Common Council created its Downtown District Committee in 2017. One of the projects it started at that time was the downtown streetscape master plan to help decision makers, stakeholders, investors, property owners, tenants and community members shape and elevate the function, form, aesthetics and branding of the downtown district. The plan will provide a strategy and prioritized plan for enhancing all elements of both the hardscape and landscape.

Embrace Downtown is a process being conducted by the City of Noblesville to identify improvements that can be done in the downtown district area. These improvements are intended to make the space more pedestrian friendly, capitalize on commercial opportunities for residents and visitors, facilitate special events more easily, and enhance this historic area of Noblesville. For more information, visit [www.cityofnoblesville.org/EmbraceDowntown](http://www.cityofnoblesville.org/EmbraceDowntown).

